



Billing Policy

Always a reputable organization, Vastnet stays current with all payables. Several of our vendors give us discounts on products and services due to this which we then pass on to our customers in the way of a 20% discount on all services (This discount is already figured into the prices you see on our web site). Once again **all of our prices include a 20% discount for prompt payment**. Since we pay must pay all of our accounts promptly, we are very strict on billing. Unless you have a special arrangement with Vastnet these rules apply. Also Vastnet does not at any time "pro-rate" terminations. In other words if your account is active for any part of a month then you owe for that month.

All accounts MUST be paid in full by the 24th of each month. The only exceptions are the few customers that have made special billing arrangements with Vastnet.

Please read the following carefully, we have assigned a "class" to each severity of late payments to make this policy easier to understand.

Class A Late: If not paid by the 24th of the current month:

Your account will be placed on hold. Although "on hold" your service will most probably still work. You will lose your 10% (of the 20%) discount for that month.

Class B Late: If not paid by the 15 of the following month:

Service will be marked for deactivation. At this point your Internet services are marked to be shut down and may stop working at any time. Support will not be available until your account is paid in full. You lose the remaining 10% of your discount.

Class C Late: If not paid after 30 days:

If not already stopped, your services will be totally disconnected. You will be charged a disconnection fee equal to 25% of the unpaid months bill and your account will be sent to our collection agency. Remember that we are here to help you and we don't want you to lose your 20% discount! If you cannot pay on time due to financial problems please call our office so we can help! Simply ignoring our calls for payment will only make matters worse as your credit will be affected!

Example: On March 10th you receive our bill which is due on March 24th. If not paid by March 24 you are in class A. If not paid by the 15th of April you are in Class B. If not paid by the 24th of April you are in Class C.

I have read the above billing policy and understand the consequences of late payments.

Signature: _____

Date: _____